

# OLI Area Scorecard FQ4 2018/19



## OLI Area Scorecard 2018-19 FQ4 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

### Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector new builds - OL&I	Actual 9 Target 9	PR26_01-Number of new affordable homes completed per annum.	Actual 45 Target 45 Benchmark 80
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### Corporate Outcome - Education, skills and training maximises opportunities for all

HMIE positive Secondary School Evaluations - OL&I	Actual 0 % Target 0 %	Percentage of pupils with positive destinations - A&B	Actual Target
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### Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - OL&I	Actual £ 614,077 Target £ 632,972	Car Parking income to date - A&B	Actual £ 950,084 Target £ 997,076
OLI - Number of Parking Penalty Notices Issued	Actual 482	A&B - Number of Parking Penalty Notices Issued	Actual 1,479
Dog fouling - total number of complaints OL&I	Actual 17	Dog fouling - total number of complaints A&B	Actual 78
LEAMS - OL&I Lorn Monthly Date	Actual 80 September 2018	LEAMS - Argyll and Bute monthly average	Actual 78 Target 78
LEAMS - OL&I Mull Monthly Date	Actual 81 September 2018		

### Corporate Outcome - We have infrastructure that supports sustainable growth

Street lighting - OL&I percentage of faults repaired within 10 days	Actual 57 % Target 75 %	RA14_05-Percentage of street lighting repairs completed within 10 days	Actual 70 % Target 75 %
Total number of Complaints regarding Waste Collection - OL&I Lorn	Actual 4	Total number of Complaints regarding Waste Collection - A&B	Actual 13
Total number of Complaints regarding Waste Collection - OL&I Mull	Actual 0		
Shanks - Percentage of Waste Recycled, Composted & Recovered	Actual 50.2 %	RA24_02-Percentage of waste recycled, composted and recovered.	Actual 50.2 % Target 40.0 % Benchmark 42.0 %
Islands - Percentage of Waste Recycled, Composted & Recovered	Actual 48.3 %		
H&L - Percentage of Waste Recycled, Composted & Recovered	Actual 50.9 %		

### Corporate Outcome - The economy is diverse and thriving

Householder Planning Apps: Ave no of Weeks to Determine - OL&I	Actual 7.8 Wks Target 8.0 Wks Benchmark 7.2 Wks	Householder Planning Apps: Ave no of Weeks to Determine - ABC	Actual 7.2 Wks Target 8.0 Wks Benchmark
% of Pre-Application enquiries processed within 20 working days - OL&I	Actual 57.4 % Target 75.0 % Benchmark 56.7 %	% of Pre-application enquiries processed within 20 working days - A&B	Actual 56.7 % Target 75.0 %

### Making It Happen

OLI Teacher Absence	Actual 2.02 Days Target 1.50 Days	A&B Teacher Absence	Actual 2.15 Days Target 1.50 Days
OLI LGE Only	Actual 3.86 Days Target 2.36 Days	A&B LGE Staff Summary - Combined Office & Non Office	Actual 3.76 Days Target 2.36 Days



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### Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector new builds - OL&I	Actual	9	↔
	Target	9	↑

PR26_01-Number of new affordable homes completed per annum.	Actual	45	↔
	Target	45	
	Benchmark	80	↓

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### Corporate Outcome - People live in safer and stronger communities

Car Parking income to date - Actual £ 614,077 **R**  
 OL&I Target £ 632,972 **↑**

Car Parking income to date - Actual £ 950,084 **R**  
 A&B Target £ 997,076 **↑**

Dog fouling - total number of Actual 17 **↓**  
 complaints OL&I

Dog fouling - total number Actual 78 **G**  
 of complaints A&B Target 78 **↓**

LEAMS - OL&I Lorn Actual 80 **↓**  
 Monthly Data September 2018

LEAMS - Argyll and Bute Actual 78 **G**  
 monthly average Target 78 **↓**

LEAMS - OL&I Mull Actual 81 **↑**  
 Monthly Data September 2018



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### Corporate Outcome - The economy is diverse and thriving

Householder Planning Apps: Ave no of Weeks to Determine - OL&I	Actual	7.8 Wks	
	Target	8.0 Wks	
	Benchmark	7.2 Wks	

Householder Planning Apps: Ave no of Weeks to Determine - ABC	Actual	7.2 Wks	
	Target	8.0 Wks	
	Benchmark		

% of Pre-Application enquiries processed within 20 working days - OL&I	Actual	57.4 %	
	Target	75.0 %	
	Benchmark	56.7 %	

% of Pre-application enquiries processed within 20 working days - A&B	Actual	56.7 %	
	Target	75.0 %	



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### Corporate Outcome - Education, skills and training maximises opportunities for all

HMIE positive Secondary School Evaluations - OL&I	Actual	0 %	
	Target	0 %	

Percentage of pupils with positive destinations - A&B	Actual	94.7 %	
	Target	92.0 %	

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**Corporate Outcome - We have infrastructure that supports sustainable growth**

Total number of Complaints regarding Waste Collection - OL&I Lorn  
 Actual 4 ↑

Total number of Complaints regarding Waste Collection - OL&I Mull  
 Actual 0 →

Shanks - Percentage of Waste Recycled, Composted & Recovered  
 Actual 50.2 % ↑

Islands - Percentage of Waste Recycled, Composted & Recovered  
 Actual 48.3 % ↑

H&L - Percentage of Waste Recycled, Composted & Recovered  
 Actual 50.9 % ↓

Street lighting - OL&I percentage of faults repaired within 10 days  
 Actual 57 % **R**  
 Target 75 % ↑

Total number of Complaints regarding Waste Collection - A&B  
 Actual 13 ↑

RA24\_02-Percentage of waste recycled, composted and recovered.  
 Actual 50.2 % **G**  
 Target 40.0 % ↑  
 Benchmark 42.0 %

RA14\_05-Percentage of street lighting repairs completed within 10 days  
 Actual 70 % **R**  
 Target 75 % ↑



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### Making It Happen

OL&I Teacher Absence	Actual	2.02 Days	<b>R</b>
	Target	1.50 Days	↓

A&B Teacher Absence	Actual	2.15 Days	<b>R</b>
	Target	1.50 Days	↓

OLI LGE Only	Actual	3.86 Days	<b>R</b>
	Target	2.36 Days	↑

A&B LGE Staff Summary - Combined Office & Non Office	Actual	3.76 Days	<b>R</b>
	Target	2.36 Days	↓